Connect Care Guide - U.S.

Medical Document (MD-00099)

About Connect Care

On September 6, 2025, the Connect Care mobile application will be removed from missionary devices. The Connect Care experience will be integrated with a new Intermountain Health mobile application. This is a major transition in technology and given the upcoming deadline, there is inadequate time to ensure a smooth experience for the missionaries and missions. As a result, a decision was made to temporarily pause the use of Connect Care until appropriate preparations can be made.

Last Approved: 08/28/2025

Additional information will be provided when Connect Care is ready for use through the new Intermountain Health application.

Document History Status: □ New ⋈ Revised Origination Date: 10/29/2020 08/19/2025 Removed information from the document regarding Connect Care as Intermountain Healthcare goes through a transition period to their new system. The document will be updated when Connect Care is available again. 08/13/2024 Removed information about the copayment required for Connect Care as it is no longer required as of January 1, 2025. 05/24/2023 Updated. 10/29/2020 New document.